



DEPARTMENT OF
HOMELESSNESS AND
SUPPORTIVE HOUSING

Updated Proposal: Embarcadero SAFE Navigation Center

South Beach/Rincon/Mission Bay Neighborhood Association
April 15, 2019

Community Engagement

- 1:1 Conversations with community members
- Port Commission informational hearing (3/12)
- 2 City-sponsored large community meetings (3/12 & 4/3)
- Convening of a neighborhood working group (5 meetings beginning 3/20)
- FWAG informational meeting (3/19)
- CWAG & NEWAG informational meeting (3/20)

Community Engagement

- Home Owners Association Meetings:
 - The Watermark (3/21)
 - The Portside (3/27)
 - The Brannan (4/1)
 - Townsend HOAs (4/10)
 - 88 King (4/11)
 - The Infinity & Embarcadero Lofts (4/14)
- Navigation Center tours for community members and neighborhood organizations (March – April)
- Worked with the Mayor's office, Supervisor Haney, the Port, SFPD, and Public Works

Updated Proposal: Embarcadero SAFE Navigation Center Summary of Changes

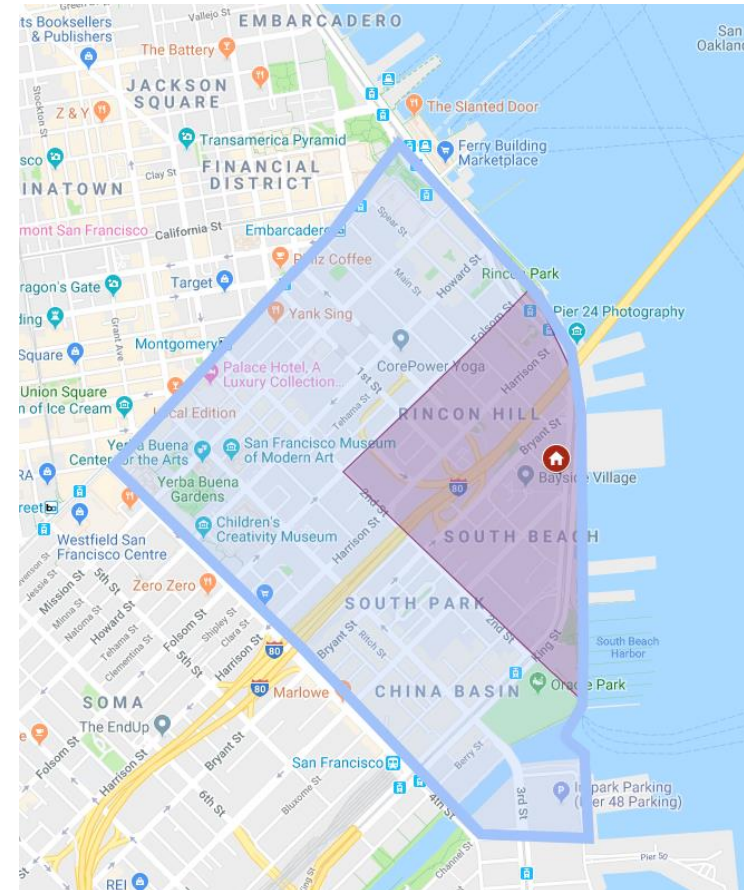
1. Start with 130 beds, consistent with the size of other navigation centers and ramp up to 200 beds over six months.
2. Expanded safety and outreach zones based on community feedback
3. MOU with PORT will be 2 years with a 2 year option to renew and will require regular reporting.
4. Expanded good neighbor policy
5. Improved design
6. Committed beat officers

Updated Proposal: Embarcadero SAFE Navigation Center Changes to Safety Plan

Expanded Safety Zone



Expanded Primary Outreach Zone



Updated Proposal:

Safety Plan

- SFPD will create and maintain a Safety Zone surrounding the Center.
- **SFPD will dedicate beat officers to the safety zone 7 days per week.**
- SFPD will be focused on loitering, drug use/sale, and tents enforcement within the safety zone.
- The SAFE Navigation Center will have onsite security guards responsible for security within the site and will proactively patrol the perimeter of the facility.
- The onsite security guards will have a direct contact to Healthy Streets Operations Center to report loitering, drug use/sale and tents. In the event of criminal activity, security will alert SFPD via 911.



Updated Proposal:

Changes to Safety Plan

- The Healthy Streets Operations Center is a multiagency coordinated response team consisting of the Department of Homelessness and Supportive Housing, Public Works, Public Health, and SFPD, and the Homeless Outreach Team.
- HSOC will work a dedicated outreach zone surrounding the SAFE Navigation Center to connect people with services and invite them into the SAFE Navigation Center.
- This outreach model is built off of the successful model in the Mission District that has dramatically reduced encampments in the area.



Updated Proposal:

Changes to Size of the Facility

- Originally called for up to 225 beds.
- Will reduce to 200 beds; will start with 130 and will scale to 200 over six months.
- The city will issue reports every two months during the ramp up period to share information on program implementation and community impacts.

Updated Proposal: Changes to MOU with Port

- Originally requested a 4 year term.
- MOU with the Port to operate for 2 years with an option to extend for an additional 2 years
 - Extension subject to Port Commission vote
 - In order to extend the Port Commission must make findings that the City has met its good neighbor obligations
- During the first two years the city will issue quarterly reports on:
 - The unsheltered homeless count in the outreach zone
 - The impact on the cleaning operations
 - Crime stats
 - Program utilization and outcomes

Good Neighbor Policy

HSH will include **a Good Neighbor Policy** in its contract with the service provider, that includes:

- Work with neighbors, HSH, SFPD, Public Works, DPH and other relevant city agencies to ensure that neighborhood concerns about the facility are heard and addressed in an expedient and timely manner
- Assign a representative to participate in and attend appropriate neighborhood and community meetings
- Provide a phone number to all interested neighbors that will be answered at all times by a manager or other responsible person who has the authority to respond to complaints and issues at the SAFE Navigation Center as they arise
- Minimize the impact on the neighborhood of Navigation Center guests entering or exiting. The SAFE Navigation Centers will do this by not allowing walk-ins and having 24/7 access to the site for registered guests

Good Neighbor Policy

- Respond to and address expeditiously any neighborhood concerns such as excessive noise, loitering and encampment activity
- Actively discourage and address any excessive noise from program clients
- Actively discourage loitering in the area immediately surrounding the program
- Coordinate with other service providers and City agencies, as necessary, to address any issues
- In conjunction with the HSH and other City agencies, inform neighborhood businesses and residents of the services available at the SAFE Navigation Center and how individuals are referred
- Implement management practices necessary to insure that staff and clients maintain the safety and cleanliness of the area immediately surrounding the facility and do not block driveways of neighboring residents or businesses
- The grantee shall ensure the sidewalks adjacent to the facility are not blocked.

Embarcadero SAFE Navigation Center: Cleanliness & Reporting

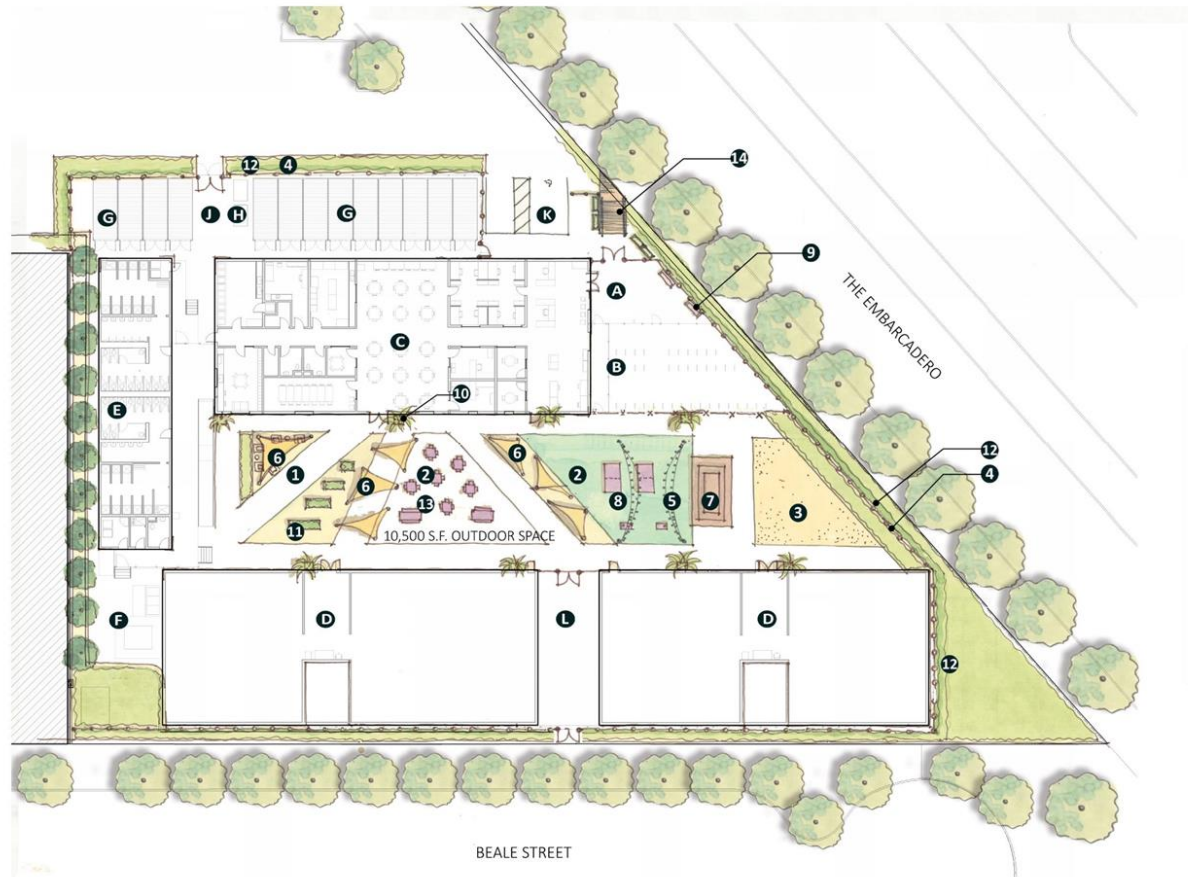
Cleanliness

- To ensure that the neighborhood remains clean, the Department of Homelessness and Supportive Housing will partner with a nonprofit cleaning/employment program to maintain a “clean zone” around the facility.
- The program will hire people staying at the SAFE Navigation Center to help with neighborhood cleaning.

Reporting Issues

- The SAFE Navigation Center will have a 24/7 phone number that neighbors can call to report a concern related to the site.
- Neighbors can also report concerns in the neighborhood to 311. We will have a special queue for 311 calls related to this site that will be prioritized at HSOC.

Updated Proposal: Design

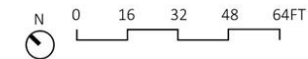


ARCHITECTURE LEGEND

- A** MAIN ENTRY
- B** BICYCLE STORAGE
- C** COMMUNITY SERVICES
- D** DORMITORY
- E** TOILETS & SHOWERS
- F** UTILITIES
- G** CLIENT STORAGE
- H** TRASH AREA
- J** SERVICE ENTRY
- K** VAN DROP-OFF/PARKING
- L** SFFD ENTRY/EGRESS

LANDSCAPE LEGEND

- 1** ASPHALT PAVING WITH PAINTED OR STENCILED PATTERN AT CIRCULATION PATHS.
- 2** PAINTED ASPHALT PAVING AT EACH OUTDOOR ROOM.
- 3** DOG RUN
- 4** PERIMETER FENCING
- 5** CATENARY LIGHTING
- 6** TENSILE SHADE STRUCTURE
- 7** SEATING FEATURE
- 8** RECREATIONAL AREA
- 9** METAL BENCH W/ BACK
- 10** TREE IN PLANTER
- 11** VEGETABLE CONTAINERS
- 12** PERIMETER PLANTING
- 13** MOVABLE FURNISHINGS AT DINING AREA
- 14** WOOD DECK WALKWAY



PRELIMINARY SITE PLAN



DEPARTMENT OF HOMELESSNESS AND SUPPORTIVE HOUSING
EMBARCADERO SAFE NAVIGATION CENTER
 CONCEPT DESIGN | COMMUNITY MEETING | 04.03.2019

Updated Proposal: Design



SPRUNG STRUCTURES: SALEM BLUE
FENCE: REDWOOD W/ PAINTED LIGHT GRAY PANELS



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EMBARCADERO SAFE NAVIGATION CENTER
CONCEPT DESIGN | COMMUNITY MEETING | 04.03.2019

VIEW FROM EMBARCADERO

Updated Proposal: Design



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VIEW FROM BEALE STREET

Updated Proposal: Embarcadero SAFE Navigation Center Next Steps

- CWAG meeting – April 17th
- Port Commission – April 23rd
- Neighborhood Working Group – Ongoing